



S. No.	Public policy advocated	Method resorted for such advocacy	Whether information is available in public domain? (Yes/No)	Frequency of Review by Board (Annually/ Half Yearly/ Quarterly/ Others - please specify)	Web-Link, if available
2	Critical associated minerals mining and processing	Representations through National level industry associations, NITI and Think Tanks.	Proposed amendment for public consultation by Ministry of Mines	NA	https://mines.gov.in/admin/download/6773801c-c9ae81735622684.pdf
3	Contiguous mining of deep-seated minerals	Representations through National level industry associations, NITI and Think Tanks.	Proposed amendment for public consultation by Ministry of Mines	NA	https://mines.gov.in/admin/download/6773801c-c9ae81735622684.pdf
4	Lease validity extension	Representations through National level industry associations.	NA	NA	NA
5	Policy incentives for greening of mining operations and mineral processing	Direct representation through industrial consultation process and indirect representation through National level industrial associations.	NA	NA	NA
6	Protecting domestic market and restructuring of imports	Direct representation through industrial consultation process and indirect representation through National level industrial associations.	Proposed amendment for public consultation by Ministry of Mines	NA	https://mines.gov.in/admin/download/672480a0b46d71730445472.pdf

PRINCIPLE 8
BUSINESSES SHOULD PROMOTE INCLUSIVE GROWTH AND EQUITABLE DEVELOPMENT
ESSENTIAL INDICATORS
1) Details of Social Impact Assessments (SIA) of projects undertaken by the entity based on applicable laws, in the current financial year.

Name and brief details of project	SIA Notification No.	Date of notification	Whether conducted by independent external agency (Yes/No)	Results communicated in public domain (Yes/No)	Relevant Web-link
SK Village R&R as per LARR Act 2013	G.N. संख्या प.12/17 () राजस्व/ भू. अ./2023	25/04/2023	Yes, its is conducted by an agency headed by Dr. Alpana Kateja, Professor, Department of Economics, University of Rajasthan, Jaipur.	No, only notification is communicated in public domain (https://reams.rajasthan.gov.in/PrintingStationary) The final number of projected affected families shall be identified accurately by the administration; hence report is yet to be finalised	-

Note: The project was undertaken in FY24

2) Provide information on project(s) for which ongoing Rehabilitation and Resettlement (R&R) is being undertaken by your entity, in the following format:

S. No.	Name of Project for which R&R is ongoing	State	District	No. of Project Affected Families (PAFs)	% of PAFs covered by R&R	Amounts paid to PAFs in FY (In ₹)
1	SK Village R&R as per LARR Act 2013	Rajasthan	Rajsamand	325 families (Estimated) as per Gazette Notification and 228 families (including 168 nuclear and 60 joint families) as per SIA report by Dr. Alpana Kateja	The final number of projected affected families shall be identified accurately by the administration after undertaking a detailed survey of the population and final number of families to be shifted and compensated shall also be finalised basis the same only.	Not yet decided.

Note: The project was undertaken in FY24

3) Describe the mechanisms to receive and redress grievances of the community.

Aligning with Our Technical Standards (TS-04), structured grievance mechanisms are adhered to for receiving and resolving grievances. In line with sustainability strategy of establishing strong relationships with stakeholders and adhering to the International Finance Corporation (IFC), International Council on Mining and Metals (ICMM), Organisation for Economic Cooperation and Development (OECD) and United Nations Environment Programme (UNEP) Standards for responsible stewardship, United Nations Global Compact (UNGC) Principles & Vedanta Technical standards, Company has set up a robust Grievance Redressal Mechanism. Regular monitoring and reviewing of the mechanism established is undertaken at various platforms. To further strengthen it, effective stakeholder engagement is a continuous process taken up to reduce the grievances of the stakeholders.

Proactive and sustained engagement platforms like “Community Connect” and “Community Leadership Connect” are established to ensure two-way communication network and strengthen the trust element thereby reducing the grievances.

A grievance box has been placed outside the plant main gate for stakeholders to share their grievances in written form in the local language. All grievances are required to be resolved in maximum 15 days, failing which they are escalated to the senior management for its resolution and closure. Also, at each Company location, we have well established Social Performance Steering Committee, consisting representatives of major functions and chaired by respective IBU CEO / SBU Director, through which all grievances are raised and discussed for their timely resolution and thereby reduction in the collective risk involved. Our approach to strengthening Social Performance Steering Committees (SPSC) at business locations involves active participation from functional leaders. This is crucial for monitoring grievances, resolving issues, mitigating key risks, and fostering strong stakeholder relationships. By addressing community feedback and grievances promptly, we reduce collective risks. At the corporate level, the Social Performance Management Committee consolidates and reviews progress at each site, enhancing our overall social performance management.

4) Percentage of input material (inputs to total inputs by value) sourced from suppliers*:

	FY 2024-25	FY 2023-24
Directly sourced from MSMEs/small producers	14%	21%
Directly from within India	90%	88%

* Tier 1 suppliers are covered

Note: the methodology for calculating total purchase has been updated as per the new guidelines issued by the Industry Standards Forum on December 20, 2024 which revised the definition for “purchases”. The values for previous year are hence not comparable with current year disclosure.

5) Job creation in smaller towns - Disclose wages paid to persons employed (including employees or workers employed on a permanent or non-permanent/on contract basis) in the following locations, as % of total wage cost

Location	FY 2024-25	FY 2023-24
Rural	81%	88%
Semi-Urban	0%	0%
Urban	16%	12%
Metropolitan	2%	1%





LEADERSHIP INDICATORS

- 1) Provide details of actions taken to mitigate any negative social impacts identified in the Social Impact Assessments (Reference: Question 1 of Essential Indicators above):

Not applicable, as SIA is yet to be finalised by district authorities.

- 2) Provide the following information on CSR projects undertaken by your entity in designated aspirational districts as identified by government bodies:

S. No.	State	Aspirational District	Amount Spent (In ₹)
1	Uttarakhand	Udham Singh Nagar	44,74,716

- 3) (a) Do you have a preferential procurement policy where you give preference to purchase from suppliers comprising marginalised/vulnerable groups? (Yes/No)

No, the Company does not have a preferential procurement policy. However, Company strives to procure locally, which makes up 14% from MSMEs & 92% from India as a fraction of the overall procurement spend.

- (b) From which marginalised/vulnerable groups do you procure?

NA

- (c) What percentage of total procurement (by value) does it constitute?

NA

- 4) Details of the benefits derived and shared from the intellectual properties owned or acquired by your entity (in the current financial year), based on traditional knowledge:

S. No.	Intellectual Property based on traditional knowledge	Owned/Acquired (Yes/No)	Benefit shared (Yes/No)	Basis of calculating benefit share
	NIL	NIL	NA	NA

- 5) Details of corrective actions taken or underway, based on any adverse order in intellectual property related disputes wherein usage of traditional knowledge is involved.

Name of authority	Brief of the Case	Corrective action taken
NA	NA	NA

- 6) Details of beneficiaries of CSR Projects:

Sl. No	Project Name	Thematic Area	Beneficiaries	% of beneficiaries from vulnerable and marginalised groups
1	Child Care Centre	Education	356	100
2	Nand Ghar		3,64,770	100
3	Shiksha Sambal		12,686	100
4	Unchi Udaan		213	100
5	Vedanta College		137	100
6	Company Run Schools		1,699	100
7	Jeevan Tarang	Healthcare	1,524	100
8	Rural Infra	Rural Infrastructure	4,73,818	100
9	Drinking Water Project	Drinking Water & Sanitation	2,66,564	100
10	Environment Conservation (including plantation and sewage treatment)	Environment	4,63,649	100
11	Swasthya Seva (Health)	Healthcare	63,290	100
12	Sanitation Initiative		41,100	100
13	Company Run Hospitals		1,35,591	100
14	Samadhan	Livelihoods	34,642	100
15	Microenterprise	Livelihoods	347	100
16	Zinc Kaushal	Skill Development	1883	100
17	Zinc Football Academy & Cluster based sports	Sports & Culture	12,522	100
18	Promotion of Art and culture	Sports & Culture	1,36,167	25
19	Sakhi	Women Empowerment	26,844	100
20	Uthori		2,33,463	100
21	Community Safety	Healthcare	28,445	100
Total			22,99,710	

PRINCIPLE 9

BUSINESSES SHOULD ENGAGE WITH AND PROVIDE VALUE TO THEIR CONSUMERS IN A RESPONSIBLE MANNER

ESSENTIAL INDICATORS

1. Describe the mechanisms in place to receive and respond to consumer complaints and feedback.

There are following mechanisms in place to receive and respond to consumer complaints and feedback:

1. **Customer Service Hotline:** Vedanta Metal Bazaar is a one-stop portal for customers from buying the product to raising concerns or complaints etc. Customers can raise their concerns or feedback through the portal. Through an automatic raised ticket by the portal, the customers can monitor the progress of their complaints and resolutions thereon. This portal can be accessed through the following link: <https://vedantametalbazaar.moglix.com/#/login>

2. **Email Correspondence:** Customers can also reach out to the company via email to lodge complaints or provide feedback. Hindustan Zinc Limited ensures prompt responses to emails, acknowledging receipt and providing a timeline for resolution, whenever possible.

By employing these diverse mechanisms, Hindustan Zinc Limited demonstrates its commitment to listening to consumer concerns, addressing issues promptly, and continuously improving its products and services to ensure sustainability and long-term success.

2. Turnover of products and/services as a percentage of turnover from all products/services that carry information about:

	As a percentage to total turnover
Environmental and social parameters relevant to the product	Not Applicable, since we provide services in a B2B market and such information on products is provided by the final end product manufacturers.
Safe and responsible usage	100% product label explicitly state the safe and responsible usage of the product.
Recycling and/or safe disposal	Not Applicable, since we provide services in a B2B market and such information on products is provided by the final end product manufacturers.

3. Number of consumer complaints in respect of the following:

	FY 2024-25		Remark	FY 2023-24		Remark
	Received during the year	Pending resolution at end of year*		Received during the year	Pending resolution at end of year**	
Data privacy	0	0		0	0	
Advertising	0	0		0	0	
Cybersecurity	0	0		0	0	
Delivery of essential services	0	0		0	0	
Restrictive Trade Practices	0	0		0	0	
Unfair Trade Practices	0	0		0	0	
Other (Product and service-related complaints)	44	2	The given number is of formal complaints logged by customers in the Company's portal related to quality.	28	2	The given number is of formal complaints logged by customers in the Company's portal related to quality.

*Pending grievances or complaints as at the end of the current FY relate to the new complaints or grievances raised during the year.

** Grievances which are reported in FY2024 and are pending for resolution, have been resolved in FY2025

